

Affiliated to IKG-PTU (Kapurthala) & Approved by AICTE (New Delhi)

**5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases**

1. **Implementation of guidelines of statutory/regulatory bodies**
2. **Organisation wide awareness and undertakings on policies with zero tolerance**
3. **Mechanisms for submission of online/offline students' grievances**
4. **Timely redressal of the grievances through appropriate committees**

**HEI Input:** A. All of the above

DVV Clarifications	HEI Response
1. HEI is requested to provide proof of constitution of Internal committees /Grievances Committee formation / other committees as per UGC norms.	HEI has provided the proof of constitution of Internal committees /Grievances Committee formation / other committees as per UGC norms in the preceding table serial no 2 for kind perusal and approval.
2. Please provide Circular/web-link/ committee report justifying the objective of the metric and should be sealed and signed by the head of the institute.	HEI has provided the document of Circular/web-link/ committee report to justify the objective of the metric sealed and signed by the head of the institute in the preceding table serial no 3 for kind perusal and approval.
3. Please provide year-wise minutes of the meetings of student grievance committee and should be sealed and signed by the head of the institute.	HEI has provided the year-wise minutes of the meetings of student grievance committee sealed and signed by the head of the institute in the preceding table serial no 4 for kind perusal and approval.
4. Please provide Statutory regulations/norms of UGC/SRA.	HEI has provided the Statutory regulations/norms of UGC/SRA in the preceding table serial no 5 for kind perusal and approval.
5. Kindly note that the mechanism of redressal should be available as document and should be hosted in the HEI's Website. The link of the same shall be provided to validate the same.	As per DVV suggestion HEI has made available the mechanism of redressal as document and it is hosted on the HEI website



---

Affiliated to IKG-PTU (Kapurthala) & Approved by AICTE (New Delhi)

**List of Documents Uploaded**

Sr. No.	Particulars of uploaded documents	Link
1	Certificate from the Head of the Institution	<a href="#">View</a>
2	Proof of constitution of committees	<a href="#">View</a>
3	Circular/web-link/ committee Report	<a href="#">View</a>
4	Minutes of The Meetings of Student Grievance Committee Year wise	<a href="#">View</a>
5	Statutory Regulations/Norms of UGC/SRA.	<a href="#">View</a>